

Iluka/Woombah Veterans, Veterans Families & Supporters Hub (IWVV)

Memorandum of Understanding (MOU) & Code of Conduct (CoC) and Values



The purpose of setting up the MOU, CoC & Values is; to provide a set of guidelines on the standard of behaviour expected from us all, all in the best interest of our veterans, veteran supporters and the survival of the hub.

Our Social Gatherings is to project, positive vibes and honouring and supporting our veterans, veteran's families and current serving ADF member. Through this engagement, helps re-establish with our Veterans and Veterans Families a sense of belonging, purpose and drive all for the benefit of their wellbeing and self-worth.

We are not a club; we are a social and support hub, where we all meet once a month on a social level, for a bit of uplifting fun, updates on activities and services available, but most of all **engaging** and supporting each other.

Our social gathering is not a place to discuss any topic that could be deemed to be divisive or controversial. If a veteran/supporter is being divisive or act in a manner to bring IWVV into disrepute, that person is not acting in the best interest of our Veterans wellbeing. Hopeful we can resolve such issues if they arise. We might not have the same views but we all have the same passion to support each other.

Our Veterans Support team has been setup for the purpose of helping our IWVV group in the event of any emergencies or major disasters, it has the knowledge and expertise as well as a strategic and logistic plan to handle most emergencies. The team will also act as a backup to other Veterans and community organisations should the need arises.

An **Annual Meeting** will be a yearly gathering which will be held each June, to review our progress and where we discuss such issues as financial performance, future planning and decisions that may needed to be voted on. A **General Meeting** can be setup at any time, if required, to resolve any issues or proposals that may arise that need a vote or a ruling.

Our Main Code of Conduct:

Kindness, and respect to our veterans, veteran's families & supporters as well as respecting those that support us and those community organisations who act in the best interest of our community.

Iluka/Woombah Veterans, Veterans Families & Supporters, is who we are and who we are part of, no individual should ever push their own wagon when it comes to what has been achieved or what we are doing, we all represent Iluka/Woombah Veterans, Veterans Families & Supporters as that is the name we want out there, not an individual. All of us are under the one umbrella, where not perfect but we must set a good image to our local community, so the children in Iluka/Woombah can be proud of their veterans and we trust this keeps them in good stead.

Values

Our values have been developed to give all our veterans and supporters a clear and defined way to act in the best interest of our veteran's wellbeing and self-worth. They shape the way we act and are therefore, central to the Code of Conduct. You should always act in Iluka's/Woombah Veterans, Veterans Families & Supporters best interests and in accordance with our values.

They:

- Project what Iluka/Woombah Veterans, Veterans families & Supporters stands for all
- Guide us through challenges; and
- Help us to make reliable, unbiased decisions that will stand up to scrutiny.

ACT WITH INTEGRITY • Do the right thing and be understanding • Be transparent and honest • Honour our commitments	TAKE ACCOUNTABILITY • Be committed to what we do • Take ownership for our actions
DEMONSTRATE RESPECT • Treat everyone with dignity • Listen • Value our differences	COLLABORATE • Seek input and value feedback